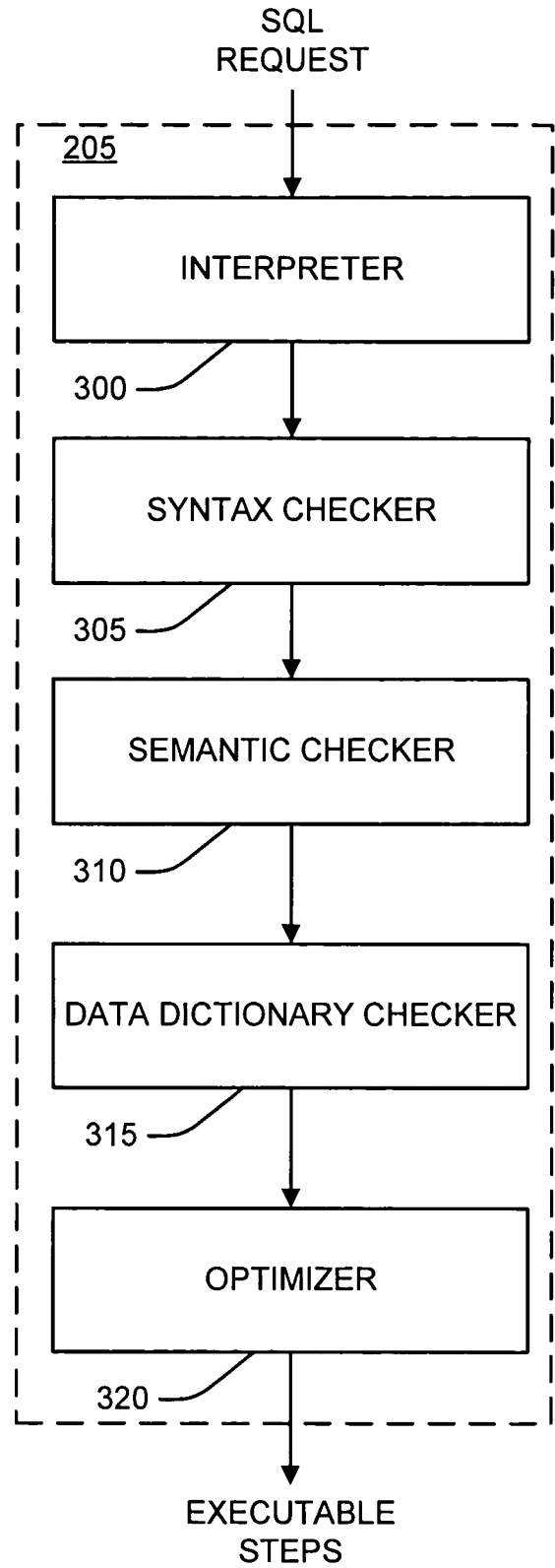
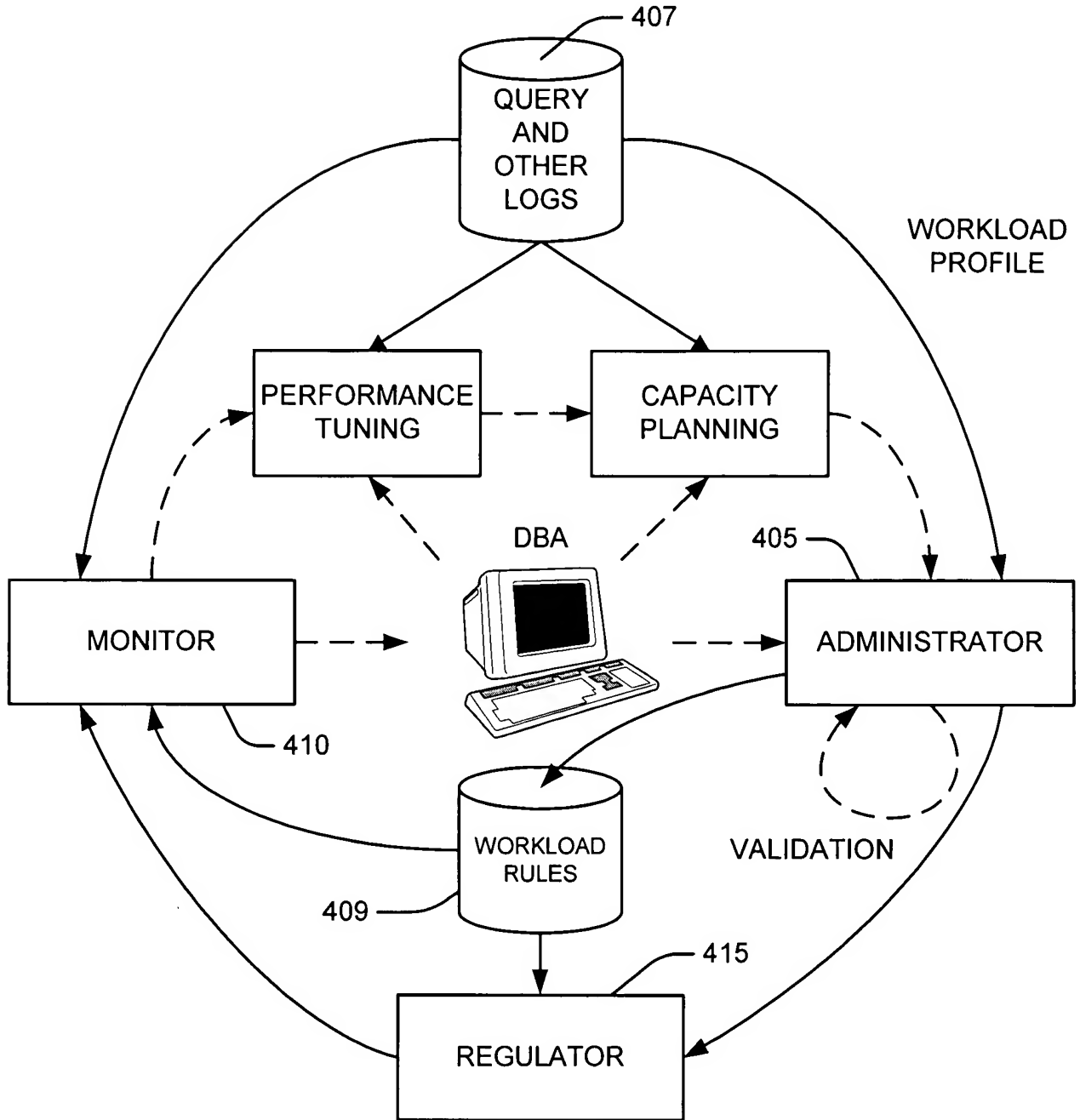


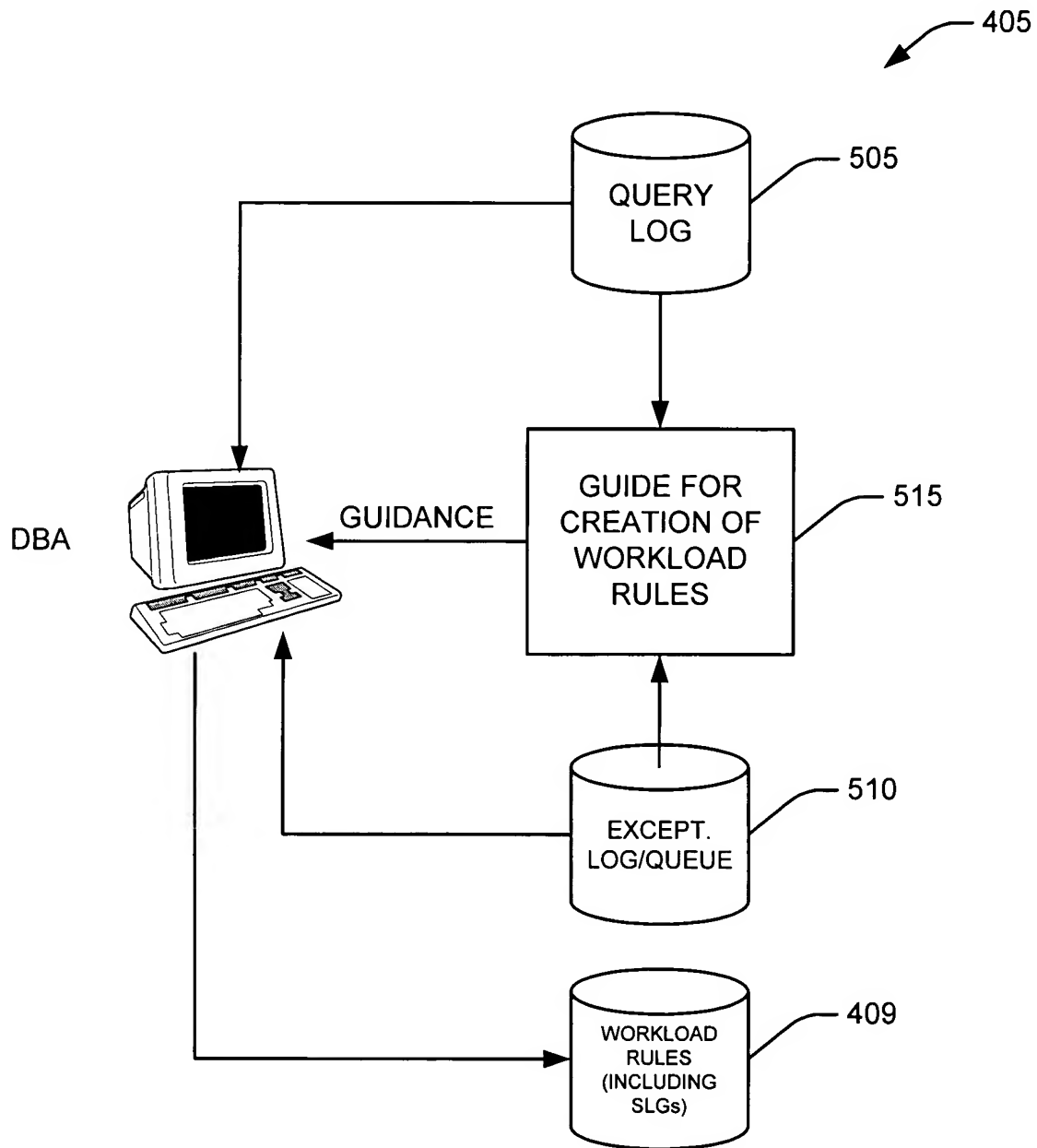
**FIG. 2**



**FIG. 3**

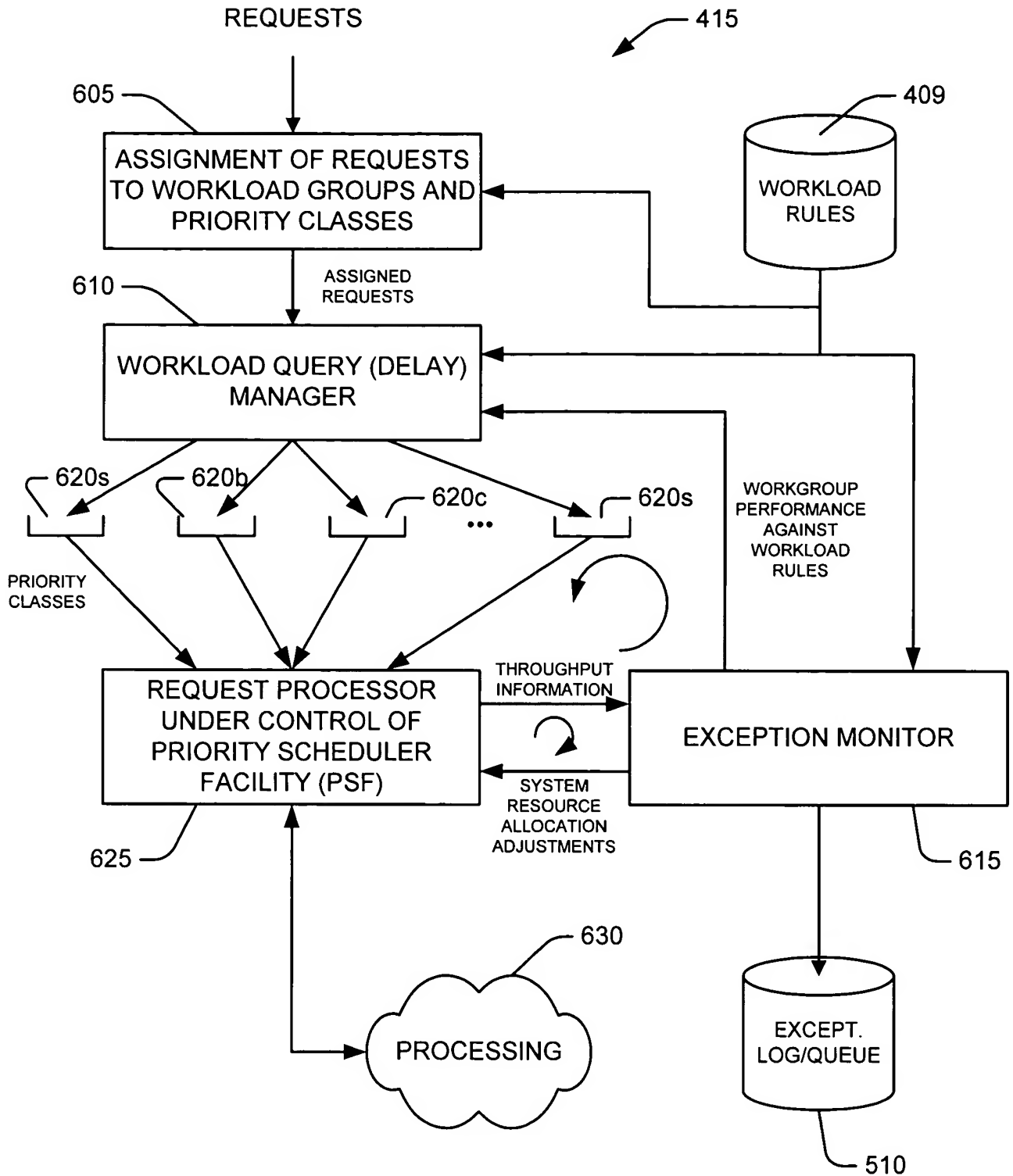


**FIG. 4**

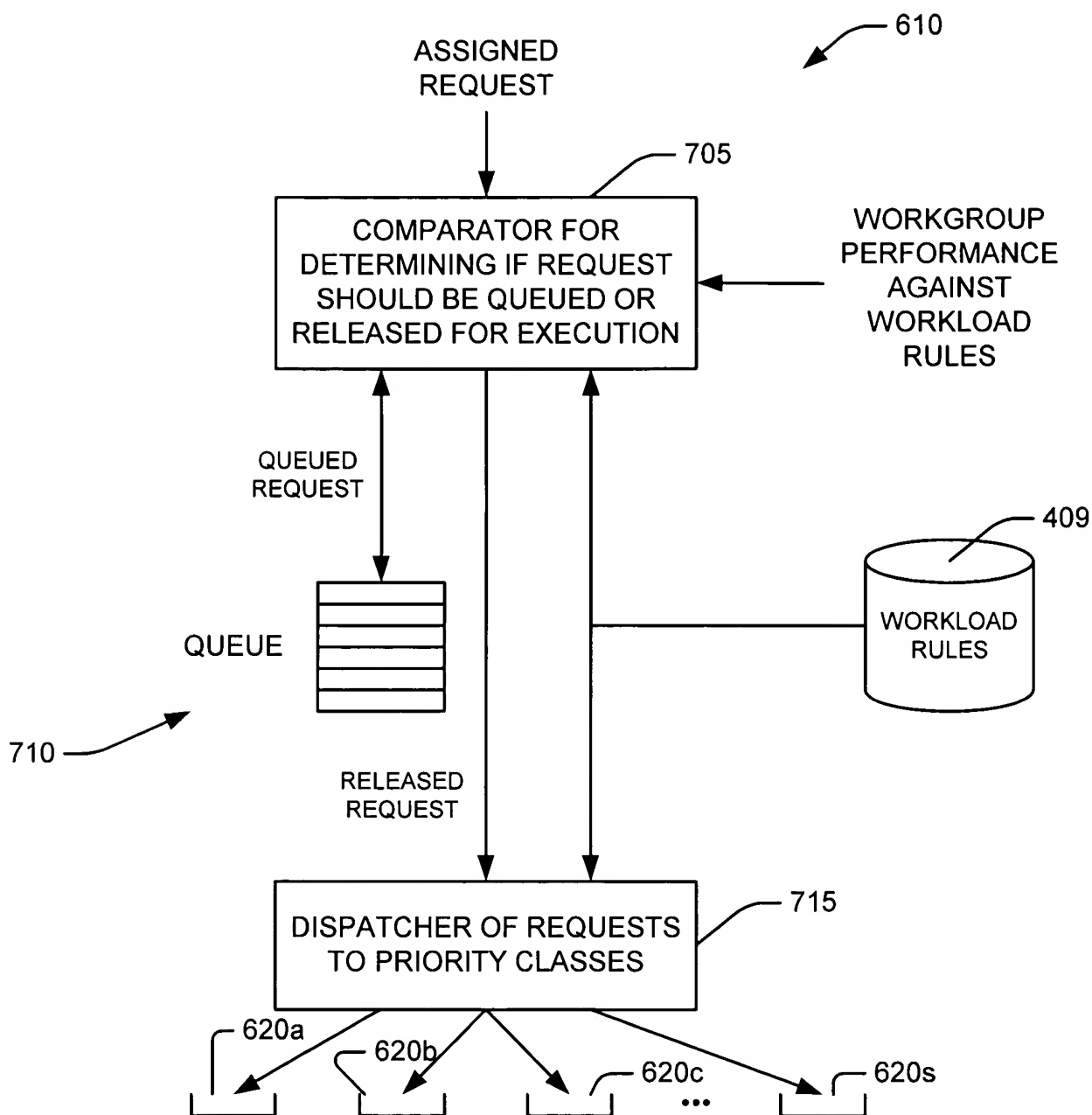


**FIG. 5**

ADMINISTRATOR

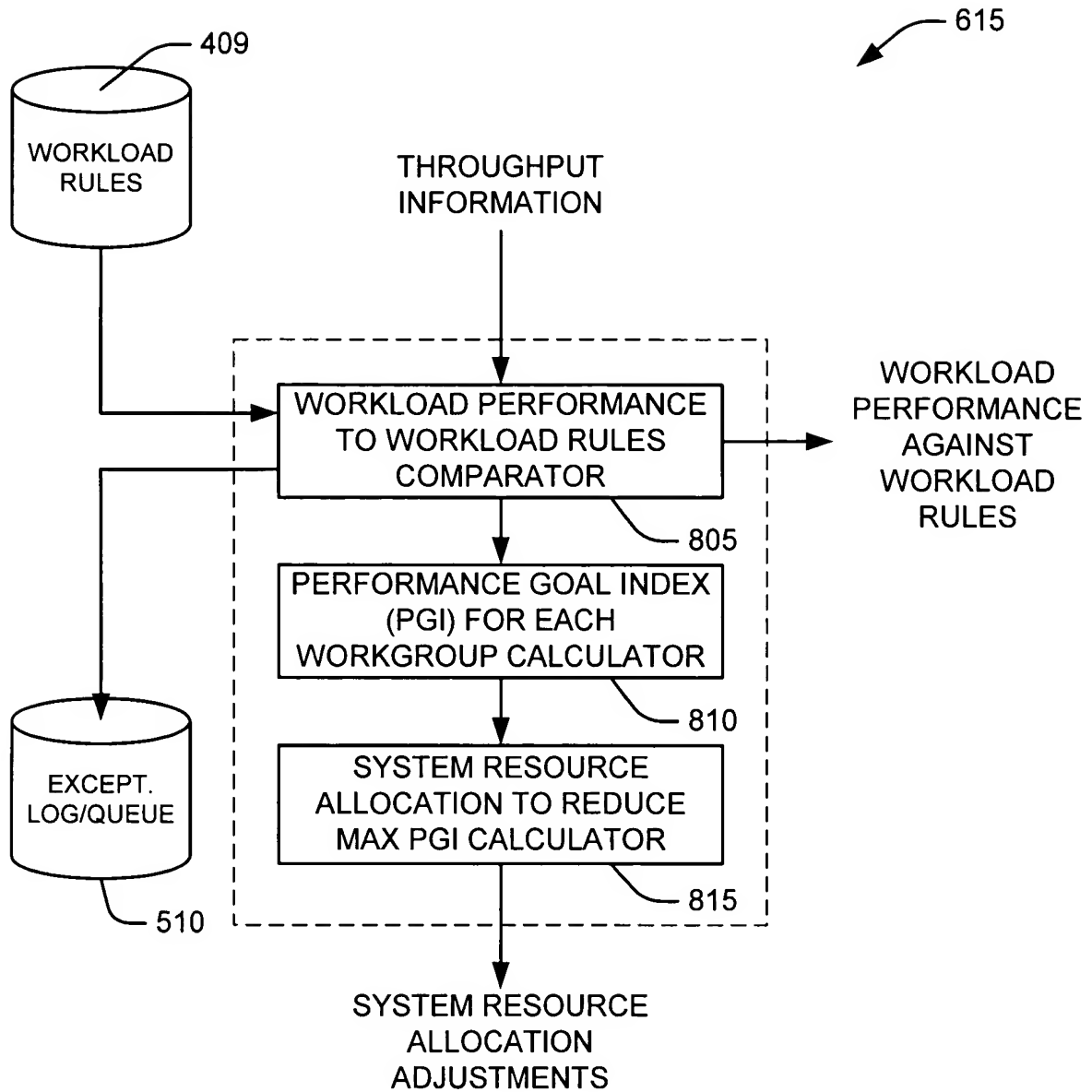


**FIG. 6**  
REGULATOR



**FIG. 7**

WORKLOAD QUERY  
(DELAY) MANAGER




**FIG. 8**

EXCEPTION  
MONITOR


Workloads for 8AM-10AM Reg. Weekdays								
Workload Group Name	Classify & Exception Criteria	S.L. Goals --		S.L.Goal Enforcement Priority	Operating Window	Arrival Rate	Initiation Instruction	Exception Processing
		Desired Response	& Service Level					
Inventory Tactical		<= 1 sec @ 95%		Tactical	8AM-6PM	75/sec	Expedite	
CRM Tactical		<= 3 sec @ 80%		Tactical	6AM-6PM	25/sec	Expedite	
Call Ctr Tactical		<= 2 sec @ 90%		Tactical	7AM-12PM	200/sec	Expedite	
Sales Short Qry		< 10 sec @ 90%		Priority	7AM-12PM	500/hour	Exec	Log
CRM Short Qry		< 2 min @ 75%		Normal	9AM-3PM	35/hour		Log
SuperUser/ShortDBA		< 5 min @ 50%		Normal	8AM-10AM	15/hour	Exec	none
Inventory Long Qry		< 30 min @ 80%		Normal	all	3/hour	Exec	Alert
Call Ctr Reports		< 20 min @ 80%		Normal	all	0.2/hour	Exec	none
Sales Cont Loads		per arrival rate		Tactical	7AM-11AM	5000/sec	Expedite	none
Inventory Batch		none		Backgrnd	10PM-9AM	unknown		Abort
CRM Analytics		none		Backgrnd	10PM-10AM	unknown	Exec	Alert
Sales Long Qry		< 8 hours @ 50%		Backgrnd	all	unknown	Exec	Abort
Development		none		Backgrnd	8AM-8PM	unknown	Exec	

**FIG. 9**



Operating Windows for Workload				Inventory Tactical				
Workload Definition Name		Desired Response & Service Level		Enforcement Priority	Operating Window	Arrival Rate	Initiation Instruction	Exception Processing
Inventory Tactical		<= 1 sec @ 95%		2	8AM-6PM	75/sec	Expedite	Inv Long Qry
				3	6PM-12AM	20/sec	Expedite	Inv Long Qry
				6	12AM-8AM	100/hour	Exec	Abort

**FIG. 10**

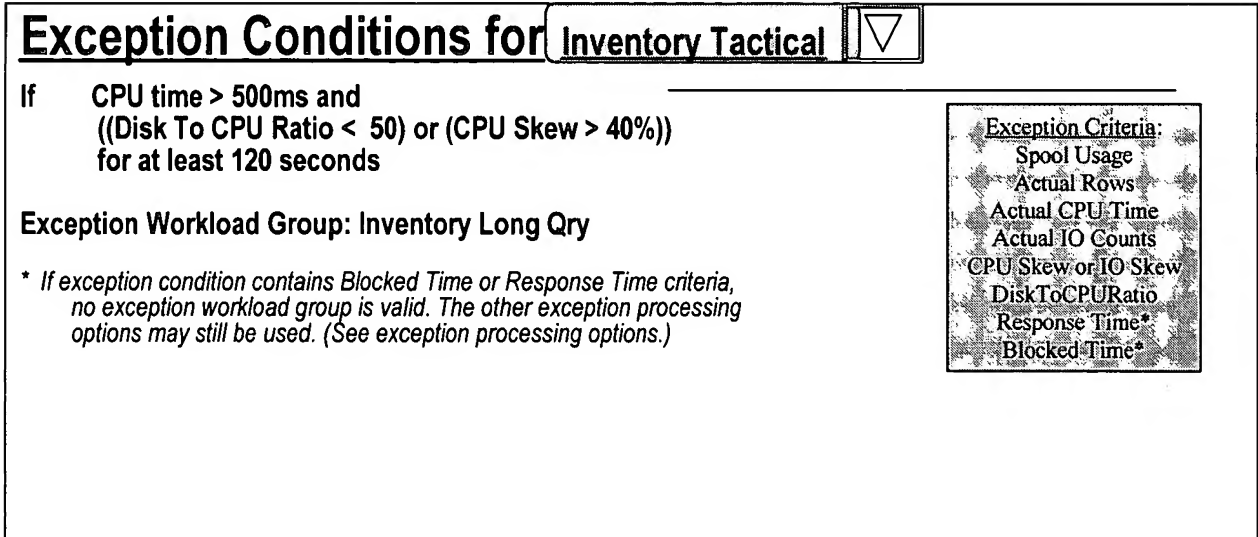
Classification for <b>Inventory Tactical</b> 	
<b>Who:</b>	All Users with Account "TacticalQrys" and User not in (andy, john, jane) and querybandID = "These are really tactical"
<b>What:</b>	and Estimated time < 100ms and <= 10 AMPs involved
<b>Where:</b>	and Table Accessed = DailySales

**Who Classification:**  
User ID  
Account ID  
Profile  
Appl Executable ID  
Query Band ID  
Client User ID  
Client Source or  
Address



**What Classification:**  
Estimated Time  
Estimated Rows  
AMPS involved  
join type  
scan access

**Where Classification:**  
Table  
Database  
View

**FIG. 11**



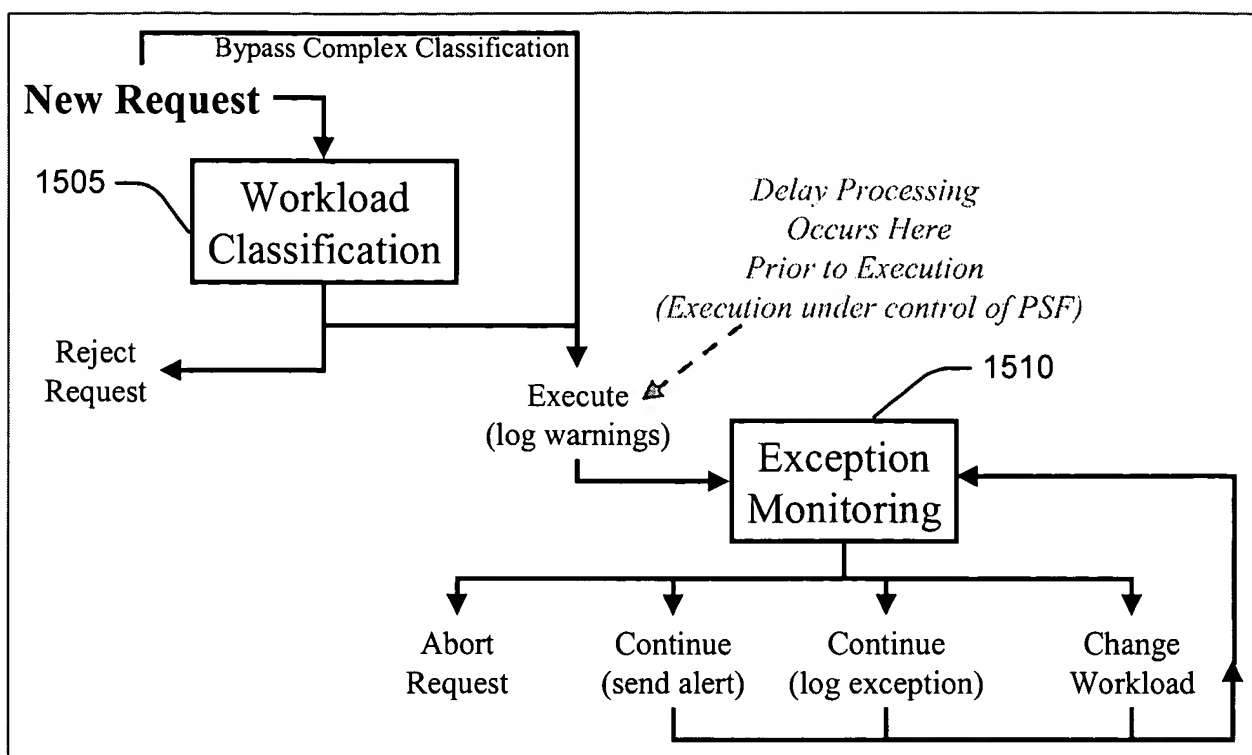
**FIG. 12**

<b>Execution Initiation Instructions for</b>		<b>Inventory Tactical 8AM-6PM</b>	
<input type="radio"/>	Execute (normal)		
<input checked="" type="radio"/>	Expedite Execution		
<input type="radio"/>	Delay Until		

***FIG. 13***

<u>Exception Processing for</u> <span>Inventory Tactical 8AM-6PM</span> <span>▼</span>	
<input type="radio"/>	Abort Request
<input type="radio"/>	Continue / log condition (Warning Mode)
<input checked="" type="radio"/>	Continue / Change Workload Group to <span>Inventory Long Qry</span> <span>▼</span>
<input type="radio"/>	Continue / Send Alert to <span>DBA</span> <span>▼</span>

*FIG. 14*



**FIG. 15**